# 🔀 avidxchange<sup>.</sup>

# **Ariett Discontinuation FAQ**

# Why is Ariett being decommissioned?

AvidXchange is continuously evolving our products and services to better serve our customers. After careful evaluation, we have decided to decommission Ariett to focus on enhancing other solutions that align with our long-term strategy.

### When will Ariett be discontinued?

Ariett will no longer be accessible after November 1, 2025. We recommend beginning preparations now to ensure a smooth transition.

#### What happens after November 1, 2025?

After this date, you will no longer be able to access Ariett, including any stored data or functionality within the platform.

# What steps should I take to prepare for this transition?

We recommend the following steps:

Review your current usage of Ariett to identify any critical data or workflows that need to be migrated.

Back up any historical data that your organization needs to retain, and explore alternative solutions that may meet your needs. Our team is available to <u>help guide</u> you through this process.

#### Will there be an alternative solution available?

Yes, we may have alternative solutions that could meet your needs. Please visit <u>here</u> to explore available options or reach out to our team for assistance.

#### How do I back up my historical data?

If your organization requires assistance with maintaining historical data, please <u>let us</u> <u>know</u>, and we'll connect you with the appropriate team to help back up your files.